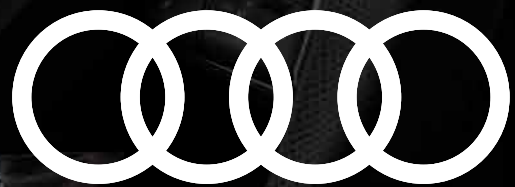


Thank you for choosing an Audi with Audi connect. Complete the following steps to make the best use of all the services.



# myAudi & Audi connect

This quick start guide applies to the following models: Audi A3, A4, A5, Q2, Q5, Q7, TT, R8

Please note: The availability of Audi connect services is model-specific. Depending on the selected model, it may also be optional or standard equipment.

# 1 Create myAudi account

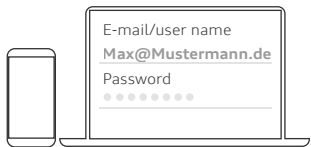
## Registration



You can register in the myAudi app or at

[www.my.audi.com](http://www.my.audi.com)

## Define e-mail and password



Your e-mail address is your user name

## Add vehicle



Log in to your myAudi account at [www.my.audi.com](http://www.my.audi.com). Click "Add vehicle". You will need the 17-digit vehicle identification number (VIN) of your Audi. Alternatively, you can also add your Audi in the myAudi app, by going to "My vehicles" to create a vehicle.

# 2 Set up services

## Equipment: Audi connect safety & service

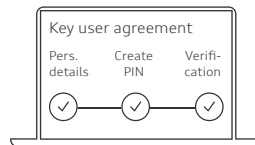
Currently applies to the following vehicles: Audi A4, A5, Q5, Q7

### Your personal access:

Verifying and registering as key user gives you access to remote features (such as locking and unlocking from the app). To verify and register as key user, accept the key user agreement (1) on my.audi.com or in the myAudi app, and then log in as key user in the vehicle. You may also add more users who then have access to these features. You do not need to register for emergency call and online roadside assistance - these two services work straight away without registering.

If you already have a verified myAudi account, you only need to complete the steps in the vehicle (2).

### 1) Verification



or



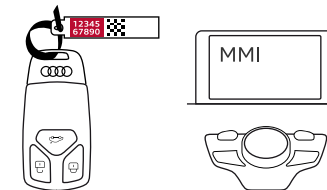
#### In the myAudi Portal

- Select "Account" from the menu
  - Click "Verify now"
- Enter personal details
- Create a 4-digit PIN
- Select a verification channel\*
  - Mobile phone
  - E-mail
  - Audi partner
- Accept general terms and conditions

#### In the myAudi app

- Go to "Profile"
  - User management
    - Key user agreement
      - Tap "Verify now"
- Enter personal details
- Create a 4-digit PIN
- Select a verification channel\*
  - Mobile phone
  - E-mail
  - Audi partner
- Accept general terms and conditions

### 2) Login as key user



#### In the vehicle

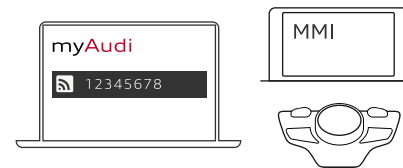
- Scratch off the 10-digit vehicle code on the keyring
- Enter the vehicle code and your myAudi user name in the MMI:
  - Audi connect
    - Audi connect user management
      - Primary user
      - Set primary user

**Note: you can view and edit your agreement details at any time on the myAudi Portal under "Account". This is also possible in the app: Go to "Profile" and then "User management", and select "Key user agreement".**

## Equipment: Audi connect infotainment services

Applies to all vehicles with Audi connect

To use these Audi connect services without restrictions, the vehicle must be linked to the key user's myAudi account. The following options are available for linking your Audi:



### a) Connect with myAudi user data

To connect your vehicle to myAudi, you can enter your myAudi user data in the MMI:

- Audi connect
  - Options
    - Log in
      - Enter the user name and password

### b) myAudi PIN

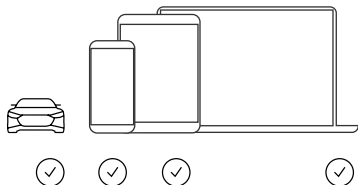
Alternatively, you can enter the myAudi PIN in the MMI. This is shown in the corresponding vehicle profile in myAudi. The entry is made in the MMI:

- Audi connect
  - Options
    - Log in
      - Alternatively, enter myAudi PIN

\* The verification methods can vary depending on the market. Depending on your selected verification method, you will then receive an mTAN, an e-mail or you will need to visit your Audi partner.

### 3 Use services

**Congratulations, you can now use your services**



**You can use Audi connect:**

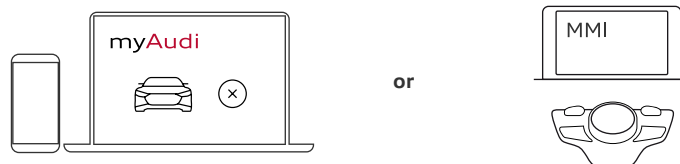
- In the vehicle (MMI)
- In the myAudi app e. g. to control vehicle functions
- On the internet at [www.my.audi.com](http://www.my.audi.com)

**Please note that some services must be configured on [www.my.audi.com](http://www.my.audi.com)**

### 4 Delete settings

When selling your vehicle, make sure that you delete your settings. To do so, you need to remove the key user and log out of your myAudi account in the MMI. Only then, is your data completely deleted.

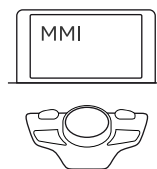
#### 1) Remove key user



**In myAudi**

- Delete the vehicle at [www.my.audi.com](http://www.my.audi.com) or in the myAudi app

#### 2) Log out of myAudi account in the vehicle



- In the MMI, go to Audi connect
  - Options
  - Logout

**When selling a vehicle, please note that, in addition to the vehicle key, you also need to give your buyer the vehicle code.**

## Which codes do I need, where?

**Code**

**Details**

#### 4-digit PIN



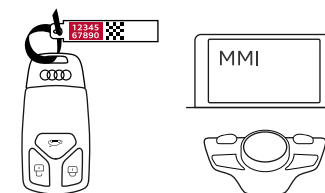
Personal 4-digit PIN code that is set during the verification process. Required to use remote services\* in the myAudi app (e.g. lock and unlock vehicle and parking heater remote control).

#### mTAN



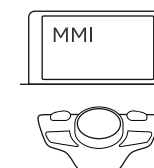
To use connect services without restrictions, you must complete a one-time verification of your myAudi account. If you select mobile phone as the verification method, you will then receive the 6-digit mTAN on your phone. Enter the mTAN in your myAudi account to complete verification successfully. You can now use the connect services without restrictions.

#### Vehicle code



The 10-digit vehicle code is hidden on your key fob under a security strip. Scratch off to reveal the code. It is needed to set up the key user in the vehicle MMI.\*

#### myAudi PIN



The 8-digit myAudi PIN can be viewed in the app as well as in the portal. As an alternative to the e-mail address and password entry, the myAudi PIN for myAudi login can be used in the MMI of your vehicle.

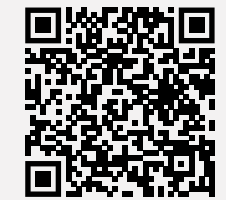
\* Required equipment: Audi connect safety & service



This quick start guide applies to the following models: Audi A3, A4, A5, Q5, Q7, TT, R8

Please note: The availability of Audi connect services is model-specific. Depending on the selected model, it may be optional or standard equipment.

Download myAudi App:  
for iOS



for Android

